

## CURRICULUM VITAE

Keith J. Benson

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### EDUCATION:

#### **Doctor of Philosophy**

The Pennsylvania State University, 2001

Health Policy and Administration. Concentration area – management, organizational theory and interorganizational relations. Dissertation: *Defining Value in Community Health Partnerships: Results from a Qualitative/Quantitative Inquiry*

#### **Master of Business Administration**

Winthrop University, 2017

Strategic Leadership Concentration

#### **Master of Health Administration**

The Pennsylvania State University, 1991

Health Policy and Administration

Professional Paper - *Defining Quality Health Care*

#### **Bachelor of Science**

The University of Maryland - University College, 1988

Business Management

#### **Associate of Science**

Community College of the Air Force, 1985

Environmental Medicine Technology

### PROFESSIONAL EXPERIENCE:

#### **Director, MHA Program**

#### **Clinical Professor & Bice Term Professor**

#### **Department of Health Services Research, Management and Policy,**

#### **College of Public Health and Health Professions**

#### **University of Florida. (7/19 – present)**

- Responsible for all administrative aspects of the MHA Program.
- Manage the CAHME accreditation process.
- Oversee advising, fellowship and internship placement, and professional development of MHA Students.
- Devise marketing campaigns and student recruitment activities.
- Facilitate alumni interactions with MHA Program and students.

**Director, Graduate Studies, College of Business Administration  
Professor and Program Director, Health Care Management  
Department of Management and Marketing, College of Business Administration,  
Winthrop University. (8/99 – 6/19)**

- Named Director of Graduate Studies for the College of Business Administration in September 2016. Promoted to Professor in August 2015. Granted Tenure in May 2005.
- Manage three different program offerings (including a contract MBA program with the City of Liuzhou, China) and eight MBA concentrations within the College of Business Administration. Teach undergraduate and graduate level Health Care Management, Business Administration, Management, and General Education classes.
- Led the development of an online MBA Program.
- Program Director, Health Care Management Program.
- Selected for the College of Business Administration Wachovia Excellence in Teaching Award, 2008.
- Selected as Winthrop University's Outstanding Junior Professor, 2002.
- Lead certification efforts of AUPHA certification. Receive 3 year certification in 2008 (maximum for a first-time program being reviewed) and 6 year certification in 2011 and 2017 (maximum amount of certification).
- Faculty Advisor to Upsilon Phi Delta, national honor society for health care management students.
- Faculty Advisory to Winthrop University's Student Chapter of the American College of Health Care Executives.
- Serve on Winthrop University's Nature and Character of the University Task Force.
- Advise between 20 – 65 students per semester on curriculum issues.
- Assisted 22 students in 2000, 15 students in 2001, 15 students in 2002, 16 students in 2003, and 11 students in 2004 procure internships. Conduct internship site visits.
- Serve on various university- and college-wide committees.

**Director, Leadership Studies and Development, University College, Winthrop University (8/06 – 5/09)**

- Led the development and approval of the Distinction of Leadership Program in University College.
- Develop and teach leadership LEAD 175.
- Faculty advisor to all students seeking the Distinction of Leadership at Winthrop University.
- Serve as faculty advisor, Leadership Explorers Academic Success Community.

**Professional Affiliate Graduate Faculty, Department of Health Behavior and Administration, College of Health and Human Services, University of North Carolina, Charlotte. (8/02 – 5/04)**

- Taught graduate level Health Administration classes.

**TEACHING EXPERIENCE**

University of Florida

HSA 4184 – Healthcare Leadership: Skills and Styles – 1 semester

HSA 6105 – Professional Seminar for MHA Students – 2 semesters

HSA 6385 – Performance Management for Health Care Managers – 1 semester

PHC 6103 – Systems Thinking for Public Health – 1 semester

#### Winthrop University

HMXP 102 – Who Am I? The Human Experience – 5 semesters

HMXP 102H – Who Am I – The Human Experience (Honors Section) – 3 semesters

HCMT 200 – Introduction to Health Care Management – 19 semesters [4 semesters online]

HCMT 200H – Introduction to Health Care Management – 2 semesters

HCMT 302 – Health Planning and Marketing – 8 semesters

HCMT 303 – Health Care Organizations and the Legal Environment – 4 semesters

HCMT 491 – Internship in Healthcare Management – 5 semesters

HCMT 492 – Health Care Economics and Finance – 16 semesters

HCMT 493 – Seminar in Health Care Management – 7 semesters

BADM 180 – Contemporary Business Issues – 6 semesters

BADM 683B – Organizational Theory and Behavior – 3 semesters (*Executive MBA Program*)

BADM 673B – Values-based Leadership and the Use of Influence in Organizations – 3 semesters  
(*Executive MBA Program*)

LEAD 175 – Learning and Living to Lead – 2 semesters

MGMT 321 – Principles of Management – 12 semesters [2 semesters online]

MGMT 428 – Management Seminar – 2 semesters

MGMT 475 – Leadership Theory & Development – 2 semesters

MGMT 575 – Business Ethics - 4 semesters [2 semesters online]

MGMT 650 – Theory and Behavior of Business Organization (*MBA Program*) 1 semester

MGMT 661 – Management Information Systems (Hybrid Course) (*MBA Program*) 1 semester

MGMT 675 – Leadership Dynamics (*MBA Program*) 4 semesters

MGMT 680 – Organizational Leadership & Communications (2 semesters)

#### University of North Carolina, Charlotte

HADM 6114 – Economics of Health Policy – 1 semester (*MHA Program*)

HADM 6123 – Accounting for Health Care Management – 1 semester (*MHA Program*)

HADM 6125 – Finance in Health Care Administration – 1 semester (*MHA Program*)

HADM 6124 – Marketing in Health Care – 1 semester (*MHA Program*)

#### Penn State University

HPA 332 - Health Systems Management – 9 semesters

HPA 332 - Health Systems Management – 3 semesters (Co-Instructor)

HPA 101 - Introduction to Health Service Organizations – 1 semester

HPA 332 - Health Systems Management – 3 semesters (Teaching Assistant)

HPA 433 - Managed Health Care Delivery Systems – 1 semester (Teaching Assistant)

HPA 310 - Health Care Medical Needs – 2 semesters (Teaching Assistant)

#### Nantong University – Nantong China

HMXP 102 – Who Am I? The Human Experience – 3 semesters

### **INTERNATIONAL EXPERIENCES**

March 2017: BADM 400/600 – Spring Break Study Abroad to Ireland

March 2016: BADM 400/600 – Spring Break Study Abroad to Rome and Venice Italy

March 2014: BADM 400/600 – Spring Break Study Abroad to Rome and Venice Italy

May 2008: BADM 400/600 – 10 day Study Abroad to Germany, Poland, and Czech Republic

### **VISITING ACADEMIC ASSIGNMENTS**

Visiting Scholar, Institute for Leadership, United States Coast Guard Academy – Summer 2012

Visiting Scholar, Institute for Leadership, United States Coast Guard Academy – Summer 2011

### **GRANTS**

Community Colleges and Public Health Curriculum Project – Health Care Management, \$2,000 (need to upload), League for Innovation in the Community College

Volunteers and Crisis Management , \$300, 2013, 2104 – with Dr. Shelley Hamill, Research Council of Winthrop University.

Studer Teaching Grant. AUPHA \$4,500, 2010 Using Straight A Leadership in the Classroom.

CBA Emotional Intelligence Longitudinal Study, 2010 \$5,076 – with Dr Burgess-Wilkerson and Dr. Frankforter, Research Council of Winthrop University.

Accountability and South Carolina Rural Hospitals, \$1,630 Research Council of Winthrop University, 2003.

Value Measurement of South Carolina's Community Health Partnerships, \$1,450 Research Council of Winthrop University, 2002.

### **PREVIOUS PROFESSIONAL EXPERIENCE:**

**Research Associate, Department of Agricultural Economics & Rural Sociology/The Environmental Resources Research Institute, The Pennsylvania State University.** (9/98 – 7/99)

Research Associate for the Mid-Atlantic Regional Assessment (MARA) of Climate Change Impacts. MARA is an interdisciplinary research project addressing the role of climate change in the Mid-Atlantic region. The assessment addresses (1) Forests, (2) Agriculture, (3) Water, (4) Coasts, and (5) Human health. Co-led health working group session at the MARA Stakeholders conference.

**Doctoral Candidate, Department of Health Policy and Administration, The Pennsylvania State University.** (8/93 – 8/99)

- Taught HPA 332, Health Systems Management, eight sections. Also taught HPA 332 for the State College Continuing Education program, four sections.
- Taught HPA 101, Introduction to Health Service Organizations.
- Assisted in several Center for Health Policy Research projects. Assisted in the preparation of grant proposals.
- Teaching assistant for HPA 433 (Managed Health Care Delivery Systems), HPA 310 (Health Care Medical Needs) and HPA 332 (Health Systems Management).

- Grader for HPA 394W (Preparation for Field Experience in Health Policy and Administration).

**Coordinator, Master of Health Administration (MHA) Program, Department of Health Policy and Administration, The Pennsylvania State University. (8/91 - 8/93)**

- Advised 37 MHA students concerning curriculum, financial aid, residency and job placement. Conducted professional development seminars for MHA students.
- Directed the marketing and advertising for the MHA program. Increased the number of applications from 39 in 1991 to 84 in 1992. Responsible for recruitment of prospective MHA candidates.
- Organized the MHA Advisory Council. This council was comprised of health care professionals who advise faculty on curriculum and career development issues.
- Helped prepare the self-study document for the Accreditation Commission on Education for Health Services Administration.

**Administrative Residency, Geisinger Medical Management Corporation. (5/90 - 8/90)**

Resident to the President, Geisinger Medical Management Corporation.

- Gathered, compiled and analyzed statistical (marketing, operational and financial) data for an Occupational Medicine Program and Visiting Nurse Association (VNA).
- Performed a market analysis for a Visiting Nurse Association.
- Assisted in the development of a marketing brochure for a home infusion therapy company.
- Assisted in the development of a Request For Proposal (RFP) for a university medical center consolidated billing office.

**Military Public Health Technician, United States Air Force. (1/82 - 8/89)**

Head of the Environmental Medicine Section. Responsible for the Occupational Medicine, Communicable Disease Control and Medical Food Inspection Offices. Supervised seven technicians in their performance of duties.

- Developed and monitored a computerized occupational physical program for over 1500 military and civilian personnel at Plattsburgh AFB, New York.
- Supervised a food inspection program of two Air Force Commissaries with annual sales \$30 Million and \$26 Million.
- Established a comprehensive communicable disease control program for over 2500 personnel at Yokota Air Base, Tokyo, Japan.

**PUBLICATIONS AND PEER-REVIEWED PAPERS**

Benson, K. & R. Taylor "Why Diversity and Inclusion Matters: Lessons from Two Chronologically-Gifted Individuals." **Journal of Health Administration Education**. Volume 34, Number 4, Summer 2017, pp. 361-369(10).

Benson, K. & J. Thompson "Charting a Course to Become AUPHA Certified: What Every Undergraduate Healthcare Management Program Should Know." **Journal of Health Administration Education**. Volume 31, Number 1, Winter 2014, pp. 75-84(10).

Burgess-Wilkerson, B., Benson, K. & S. Frankforter. "Does Feedback Increase Students' Emotional Intelligence." **Advances in Business Research**. 2011 1(1) 133-141.

Celluci, L.W., Benson K. and T. Farnsworth, T. "Health Information Technology, Patient Flow, And The New Manager: Evaluation Of Three Clinics" **Annual Advances in Business Cases**. July 2011, Volume 30

Smith, M.J., Coleman, C. & K.J. Benson. "The Case of BBT and Atlas Shrugged: Curriculum for Sale?" **Southern Journal of Business and Ethics**. 2010(2) 123-131.

Benson, K.J., Weech-Maldonado, R., and L Gamm. "The Role Of Value In Provider – Patient – Payer Relationships." **Journal of Hospital Topics** Summer 2003 81(3) 21-27.

Weech-Maldonado, R., Benson, K.J. and L Gamm. "Evaluating the Effectiveness of Community Health Partnerships: A Stakeholder Accountability Approach." **Journal of Health and Human Services Administration** Summer 2003 26(1) 58-92.

Benson, K.J., Kocagil, P. & J. Shortle (2000) "Climate Change and Health in the Mid-Atlantic Region" **Climate Research**, 14(5) 245-253.

Shortle, J. S., Benson, K.J., Kocagil P. and L. Wang (1999) "Section 3.6 MAR Draft Preliminary Human Health Sector Assessment" in **Mid-Atlantic Regional Assessment (MARA) Report on Impacts from Climate Change**.

Gamm, L.& K.J. Benson (1998) "The Influence of Governmental Policy on Community Health Partnerships and Community Care Networks: An Analysis of Three Cases." **Journal of Health Politics, Policy and Law**, 23(5) 771-794.

## **BOOK CHAPTERS**

Benson K. and C. Hummer (2019) "Creating a Culture of Professionalism" **New Leadership for Today's Healthcare Professionals: 2<sup>nd</sup> edition**. Jones & Bartlett Publishers

Benson K. and C. Hummer (2013) "Creating a Culture of Professionalism" **Leadership for Today's Healthcare Professionals: Concepts and Cases**. Jones & Bartlett Publishers

Koster, J and K.J. Benson. (2011) "Social Networks: Pedagogical Tool or Pedagogical Threat" **Ubiquitous Learning Strategies for Pedagogy, Course Design, and Technology**. Information Age Publishing.

## **NON-REFERRED ARTICLES**

Benson, K.J. and M. Matthews "ACA, One Year Later." **CPA Report**, Q1 2014.

Benson, K.J. and M. Matthews "Industry Changes Mean CPAs Will Play Even Greater Role." **CPA Report**, Fourth Edition 2012.

Benson, K.J. "The Value of Research: A Personal Account" **Dimensions**, Fall 1998.

Benson, K.J. "Unwanted Bacteria can Attack Unprotected Food" **Fuji Flyer**, Dec 6, 1985.

Benson, K.J. "Warm Weather Damages Food, Helps Foodborne Diseases" **Fuji Flyer**, June 27, 1985.

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A Simple Acronymistic Approach to Understanding Leadership (#TXu 1-608-915) 2007

## **LEADERSHIP PRESENTATIONS**

February 2014	Leadership Starts with Self, Ends with Others, Winthrop University Leadership Institute for First-Timers!
January 2009	Distinction in Leadership Program, BIOL 200
November 2008	LEADERSHIP 101: A Primer for Student Athletes. Student Athlete Council
September 2008	Distinction in Leadership Program, BIOL 200
April 2008	Career Management. Leadership Explorers Academic Success Community
February 2008	LEADERSHIP 101: A Primer for Student Athletes. Student Athlete Council
October 2007	Stress Management. Leadership Explorers Academic Success Community
September 2007	Distinction in Leadership Program, BIOL 200

## **RESEARCH PRESENTATIONS**

\* - indicates a peer reviewed presentation

November 2014	K.Benson, J. Jefferson, and I. Martin. " <i>Leadership Competency Improvement – The Key to Leader Development</i> " Winthrop University CBA Research Colloquium.
June 2014	K. Benson and S. Hamill. " <i>Managing volunteers in a Crisis Situation</i> ." Society for Case Research .
September 2011	J. Jefferson, and K. Benson " <i>Experiential Leadership: Does the Leader Development Experience Matter in Perceived Leadership Competency Improvement</i> " United States Coast Guard Human Performance Workshop, Williamsburg, VA.
June 2010	L.W. Celluci, K. Benson and T. Farnsworth, T. " <i>Health Information Technology, Patient Flow, And The New Manager: Evaluation Of Three Clinics</i> " Society for Case Research .
March 2005 *	<i>Country Roads and EHealth: Pathways to the Future</i> . K. Dansky and K. Benson. South Carolina Rural Health Association Conference. Columbia, SC.

- February 2004 \* *Understanding the Value of Community Health Partnerships: Results from South Carolina*, K.J. Benson and D. Schwarzbauer. South Carolina Rural Health Association Conference. Columbia, SC.
- November 2002 \* *Community and State Political-Economic Environments for Community Health Partnerships*. L. Gamm, K. Benson, and B. Gifford. American Public Health Association Annual Conference. Philadelphia. PA.
- August 2002 \* *Value Definition and Measurement in a Community Health Partnership: A New Perspective In Network Effectiveness* Academy of Management, Annual Meeting, Denver Co. K. Benson, R. Weech-Maldonado and L. Gamm.
- June 2002 \* *Defining Value in a Community Health Partnership: Results From a Qualitative/Quantitative Inquiry*, Poster Session, Association for Health Services Researchers. Washington D.C., K. Benson, R. Weech-Maldonado and L. Gamm.
- June 2002 \* *Value Definition and Measurement in a Community Health Partnership* Poster Session, Association for Health Services Researchers. Washington D.C., K. Benson, R. Weech-Maldonado and L. Gamm.
- February 2001 \* *The Quest for Value: The Next Stage in Quality Improvement*, Association of Business and Behavioral Scientists, Las Vegas, NV. K. Benson, R. Weech-Maldonado and L. Gamm.
- May 1999 *Health Effects of Climate Change in the Mid-Atlantic Region*, MARA Stakeholders Conference, University Park, PA. K. Benson, P. Kocagil, & J.S. Shortle.
- November 1998 *Organizational and Policy Issues in Developing Community Health Partnerships: Comparative Cases Analysis*, Health Services Research Colloquium. University Park, PA. L. Gamm and K. Benson.
- September 1998 *Defining and Measuring the Value of Community Care Networks: An Analysis of Three Cases*, Health Services Research Colloquium. University Park, PA. K. Benson and L. Gamm.
- November 1997 \* *Community Accountability for Rural Hospitals and Health Systems: Variations in perceptions of Hospital Leaders in a Mid-Western State*, American Public Health Association Annual Conference. New York, NY. L. Gamm and K. Benson.
- November 1996 \* *Rural Hospitals and Community-Focused Linkages: Strategic Responses to Environmental Turbulence*, American Public Health Association Annual Conference. New York, NY, K. Benson, S. Arcona and L. Gamm.
- November 1995 \* *The Impact of Governmental Policy on Community Health Partnerships and Community Care Networks: An Analysis of Three Cases*, American



Public Policy Association Research Conference. Washington, D.C. L. Gamm and K. Benson.

- June 1995 \* *Organizational Innovation in Pennsylvania Acute Care Hospitals*, Poster Session, Association for Health Services Researchers. Chicago, IL. K. Benson and L. Gamm.
- June 1995 \* *Of Community Partnerships, Corporate Care Networks and Community Care Networks: Managing Collaboration in Turbulent Community Environments*, Poster Session, Association for Health Services Researchers. Chicago, IL. L. Gamm and K. Benson.
- June 1994 \* *Cooperation and Care for the Community: A Study of Hospital Linkages*, Association of University Programs in Health Administration. San Diego, CA. L. Gamm and K. Benson.
- June 1994 \* *The Evolution of Rural Hospital's Linkages to Providers and Communities: Implications for Health Care Reform*, Association of University Programs in Health Administration. San Diego, CA. L. Gamm, K. Benson, P. Johnson, and C. Kassab.
- June 1994 *Aspects of Community Care Development*, Special Presentation to the Hospital Association of Pennsylvania. Harrisburg, PA. L Gamm, P. Johnson and K. Benson.

## **PROFESSIONAL/PEDAGOGICAL PRESENTATIONS**

\* - indicates a peer reviewed presentation

- June 2020 \* C. Calkins, K. Benson, & K. Benson "Want To Elevate Student Performance? Have a Great Orientation Course!" AUPHA Annual Meeting
- June 2019 \* K.Benson, "Journaling, A Step to Improving Student Resiliency" AUPHA Annual Meeting
- November 2015 Integrating Professional Development throughout the Curriculum: It Works! AUPHA Undergraduate Workshop.
- June 2015 Undergraduate Faculty Town Hall, AUPHA Annual Meeting. **Session Chair.**
- June 2014 Undergraduate Faculty Town Hall, AUPHA Annual Meeting. **Session Chair.**
- June 2014 Understanding Pre-Certification Workshop, AUPHA Annual Meeting, **Session Chair.**

January 2014 AUPHA Undergraduate Certification (Webinar) Reviewer Training Program 2014 Prepared by Undergraduate Program Committee; Keith Benson, Winthrop University and Lacey Meckley, AUPHA (2 webinars)

October 2013 Undergraduate Workshop, Conference Chair,

June 2013 Undergraduate Faculty Town Hall, AUPHA Annual Meeting. **Session Chair.**

June 2013 Understanding Pre-Certification Workshop, AUPHA Annual Meeting, **Session Chair.**

January 2013 AUPHA Undergraduate Certification (Webinar) Reviewer Training Program 2014 Prepared by Undergraduate Program Committee; Keith Benson, Winthrop University and Lacey Meckley, AUPHA (2 webinars)

June 2012 *Undergraduate Faculty Town Hall*, AUPHA Annual Meeting. **Session Chair.**

June 2012 *Understanding Pre-Certification Workshop*, AUPHA Annual Meeting, **Session Chair.**

January 2012 AUPHA Undergraduate Certification (Webinar) Reviewer Training Program 2014 Prepared by Undergraduate Program Committee; Keith Benson, Winthrop University and Lacey Meckley, AUPHA (2 webinars)

November 2011 Developing Your Program and Preparing for a Successful Certification AUPHA Undergraduate Leaders Conference. **Session Chair**

June 2011 *Understanding the New Undergraduate Certification Criteria*, AUPHA Annual Meeting. **Session Chair**

January 2010 *Using Facebook in the Classroom*, TLC Presentation.

November 2009 *Using Facebook in the Classroom*, TLC Presentation.

October 2009 *Finding a Job*, Alpha Kappa Psi Business Week.

June 2009 \* *Using Cost-effective Web 2.0 Tools to Facilitate Student Learning & Creativity*, AUPHA Annual Conference.

March 2009 \* *Using Facebook to Engage Students*, J. Koster & K. Benson, SEED Conference, Winthrop University.

November 2008 *Understanding Ethics in Health Care*, Invited Speaker at the SC Behavioral Health Services Association Annual Conference

October 2008 \* *Using Web 2.0 Tools to Enhance Student Learning* AUPHA Undergraduate Leaders Conference.

May 2007\* *Using Experiential Learning to Develop Health Care Management Competencies.* K. Benson and M. Matthews, AUPHA Annual Meeting.

September 2006 *How Dee Fink Influenced My Teaching,* K. Benson. CBA Faculty Assembly, Winthrop University.

June 2006\* *Crossing the Education Chasm Through Service-Learning Projects,* K. Benson and M. Matthews, AUPHA Annual Meeting.

April 2006 *Innovative Teaching, Having Fun In The Classroom,* K. Benson, Faculty Conference, Winthrop University.

February 2006 *Doing Business in Japan,* MGMT 657, Winthrop University.

June 2005 \* *Becoming a Guide on the Side,* K. Benson, AUPHA Annual Meeting, Boston, MA. **Session Chair.**

Oct 2009 *Becoming a Professional,* Alpha Kappa Psi Business Week.

April 2005 *Understanding Your Benefits,* K. Benson, Sponsored by Career Services, Winthrop University.

February 2005 *Doing Business in Japan,* MGMT 657, Winthrop University.

January 2005 *Learning to Become a Risk Taker in the Classroom,* Teaching and Learning Center. Brown Bag Session.

October 2004 \* *Using Student Portfolios to Increase Curriculum Integration and Student Marketability,* AUPHA Leaders Conference, San Francisco, CA.

June 2004 *Principles of Management and Strategic Planning,* Presented to Chester County Managers.

September 2003 Invited Panelist – *Connecting the Classroom to the Community,* South Carolina Association of Colleges and Employers (SCACE), Winthrop University.

September 2003 *Surviving the First Year,* Teaching and Learning Center, Winthrop University, Panel Discussant.

April 2003 *Educated Parents: Your Good Friend or Worst Nightmare,* Special Presentation to the EDLD 604 Class, Principalship for the 21st Century, Richard W. Riley College of Education, Winthrop University.

March 2003 *Mortality Differences Around The World,* Model United Nations Forum, Winthrop University.

November 2002 *Doing Business in Japan,* MGMT 657, Winthrop University.

- October 2002      *Understanding Your Benefits*, Career Services, Winthrop University.
- November 2002      Invited Panelist – *Multicultural Roundtable Discussion*, Sponsored by the Winthrop University Resident Assistants.
- August 2002 \*      Invited Panelist – Teaching Skills for the 21<sup>st</sup> Century – Presenting “*Teams*” portion of the Health Care Management and Management Education Professional Development Workshop at the Academy of Management, Annual Meeting, Denver CO.
- March 2002      *International Health Comparisons*, Model United Nations Forum, Winthrop University.
- February 2002      *Internship 101* and *Graduate School 501*, Student Chapter, American College of Health Care Executives, Winthrop University.
- November 2001      *Supervising Employees (Employee Management)*, Student Life Professional Development Committee, Winthrop University.
- November 2001      *Understanding Bioterrorism*, Special presentation to dorm residents sponsored by the Winthrop University Resident Assistants.
- October 2001      *Bioterrorism and Biological Agents*, Winthrop University Forum, Panel Presenter, Winthrop University.
- September 2001      *Surviving the First Year*, Office of Effective Teaching, Winthrop University, Panel Discussant.
- October 2000      *Understanding Bereaved Parents and the Role of Hospital Administrators*. Joint Program, Carolinas Medical Center and KinderMourn, Charlotte, NC. Panel member.
- September 2000      *Surviving the First Year*, Office of Effective Teaching, Winthrop University, Panel Discussant.
- December 1999      *Understanding Teams*, Brown Bag Session, College of Business Administration, Winthrop University, M. Spears, E.J. Riddle & K. Benson.
- April 1999 \*      *21<sup>st</sup> Century Leaders*, Department of Health Policy and Administration Leadership Institute, University Park, PA.

## **MEDIA PRESENTATIONS**

- Mar 2019      Appeared on *WRHI Straight Talk* with Dr. Mike Matthews discussing the current health care environment in South Carolina.
- Apr 2014      Quoted in *Rock Hill Herald* on Piedmont Medical Center being awarded CON to build hospital in Fort Mill.

Oct 2013	Appeared on <i>WRHI Straight Talk</i> with HCMT 493 Student Reggie Titmas concerning the Affordable Care Act.
Oct 2013	Quoted in <i>Rock Hill Herald</i> on implementation of the Affordable Care Act.
March 2013	Interviewed by CN2 News concerning Piedmont Medical Center's 30 <sup>th</sup> birthday.
March 2010	Interviewed by WRHI Radio about the Affordable Care Act.
October 2009	Interviewed by WSOC TV about the health forum at Winthrop University.
April 2008	Quoted in the <i>Rock Hill Herald</i> on the reimbursement dispute between Carolinas Physician Network and SC BC/BS.
April 2007	Guest on <i>Straight Talk</i> , WRHI Radio discussing the rising cost of health care.
June 2006	Quoted in the <i>Rock Hill Herald</i> on the death of a former student who was murdered by her common-law husband.
December 2005	Quoted in <i>Rock Hill Herald</i> concerning Christmas greetings and the effect on businesses.
October 2005	Interview on <i>CN2 Rock Hill TV</i> concerning Piedmont Medical Center's donation to Winthrop University.
September 2005	Interviewed and Quoted in <i>Rock Hill Herald</i> , and <i>Charlotte Observer</i> concerning competition for the proposed hospital in Fort Mill, SC.
April 2004	Quoted in a <i>Rock Hill Herald</i> article concerning employee illnesses and "presentism" or employees coming to work sick.

### **KEYNOTE SPEECHES**

July 2018	Chinese Health Management Association, Guilin China
July 2010	SCRIPT Annual Conference, Winthrop University
September 2009	Induction ceremony for Council of Student Leaders, Winthrop University

### **CONSULTING FOR THE INSTITUTE OF MANAGEMENT, WINTHROP UNIVERSITY**

November 2016	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
November 2015	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation

November 2014	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
November 2013	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
November 2012	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
November 2011	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
November 2010	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
November 2009	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
November 2008	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
June 2008	Strategic Planning – 6 hour workshop for the J. Marion Sims Foundation
March 2008	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
September 2007	Mission Development – Supervised focus groups and collection of data. 2.5 hours for the Westminster Catawba Christian School
March 2007	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
April 2006	Understanding Board Governance – 2 hour workshop for Habitat For Humanity York County
March 2006	Understanding Board Governance – 5 hour workshop for the J. Marion Sims Foundation
June 2004	Improving Management and Strategic Planning – 4 hour workshop for Chester County Managers

**CONSULTING**

February 2017	Strategic Planning Retreat Facilitator, York County Free Clinic, York County, SC – 5 hours
January 2016	Strategic Planning Retreat Facilitator, Children’s’ Attention Home, York County, SC – 5 hours

April 2013 Strategic Planning Retreat, South Carolina Department of Labor, Licensing, and Regulation, co-led with Dr. Melissa Carsten – 6 hours

May 2012 Board Governance Training Chrysalis Autism Center – 2 hours

April 2010 Strategic Planning Retreat, A Place For Hope – 3 hours

October 2008 Strategic Planning Retreat, Pilgrims Inn – 5 hours

July 2007 Strategic Planning Retreat, Habitat for Humanity of York County – 5 hours

August 2006 Strategic Planning Retreat, Catawba Care Coalition – 5 hours

### **EDITORIAL BOARDS**

2009-2012 Member, Health Administration Press (HAP) Editorial Board

### **PROFESSIONAL SERVICE**

Board Member, Association of University Programs in Health Administration (AUPHA) 2011-2017  
 Board, Chair 2017-2018, Chair-elect, 2016-2017, Secretary 2013-2014; 2014-2015

Scholars Advisory Council, Institute for Social Capital, UNC Charlotte Urban Institute, 2014-2016

Member, AUPHA Undergraduate Program Committee 2009-2015  
 Chair, 2011, 2012, 2013, 2014

Chair, Undergraduate Leaders Conference (AUPHA) 2011, 2013

AUPHA Annual Meeting Planning Committee, 2008, 2009, 2010

Task Force Member, Program Director Training, Association of University Programs in Health Administration 2006-2007

Reviewer, AUPHA Undergraduate Certification 2005, 2006, 2007, 2009, 2010, 2012, 2013, 2014, 2015,  
 Chair, Concordia University - Portland  
 Chair, University of South Dakota  
 Chair, University of Central Florida  
 Chair, Davenport University  
 Chair, University of Alabama  
 Chair, Appalachian State University  
 Reviewer, State University of New York – Institute of Technology  
 Reviewer, University of Scranton  
 Reviewer, Western Kentucky University

Fellow, Accreditation Commission on Education in Health Services Administration 2002-2004  
 Site visits: Simmons University (Nov 2004)  
 University of Central Florida (Dec 2003)  
 University of Kentucky (Nov 2003)  
 Meharry Medical College (May 2003)

Member, Steering Committee, Proposed Hospitality House for Children, Charlotte, NC 2004

Member, SCRIPT Program Advisory Retreat, Hilton Head Island, SC 2004

Board of Director Member, South Carolina Rural Health Association 2003-2006  
 Treasurer, 2005-2006

Chair, Planning Committee – 2005 Annual Conference  
Moderator, Rural Health Association “Town Meeting” October 2004  
Planning Committee Member – 2004 Annual Conference  
Board Member, Charlotte Area Health Education Center (AHEC), Charlotte, NC 2002 - 2003  
Statewide Collaborator, South Carolina Geriatric Education Center 2001-2003  
Reviewer, Journal of Health Administration Education, Special Edition 2004  
Reviewer, Academy of Management, Health Care Administration Division 2003, 2004  
Reviewer, Southern Management Association, Health Care Management Division 2002, 2003  
Technical Reviewer, Health Affects, Mid-Atlantic Region, U.S. National Assessment of the  
Potential Consequences of Climate Variability and Change 2000-2002

## **PROFESSIONAL MEMBERSHIPS**

Association of University Programs in Health Administration (AUPHA)

## **UNIVERSITY SERVICE**

Faculty Committee on University Life, 2014-2017  
Member, Bachelor of Professional Studies Task Force 2016-2018  
Recreational Services Advisory Group, 2010-2019  
Faculty Partner Leadership Explorers Academic Success Community 2005-2010  
Office of Nationally Competitive Advisory Board (ONCA) Advisory Board 2007-2011  
Advisory Council on Civic Engagement/Service Learning Advisory Board, 2004-2010  
Member, Search Committee, University College Dean, 2008  
Orientation Faculty Mentor 2006-2009  
Member, Judicial Council 2005-2007  
Host, York County Ethics Bowl, 2006 & 2007  
Member, President’s Task Force on the Nature and Character of the University 2002-2006  
Parliamentarian, Graduate Faculty Assembly, 2004-2005  
Advisory Board Member, Teaching and Learning Center, Winthrop University 2001-2003  
Advisory Board Member, Safe Zones 2003-2005  
General Education Task Force, Science Committee 2002

## **UNIVERSITY, COLLEGE, AND DEPARTMENTAL COMMITTEES;**

### University Committees – Winthrop University

Faculty Committee on University Life 2014-2017  
Chair, AY 2016-2017  
Academic Council 2009-2012  
Academic Freedom & Tenure, 2009-2012  
Distinguished Professor and Outstanding Junior Professor Selection Committee 2003 – 2006,  
2008, 2010  
Student Service Awards, 2008-2010  
Bio-safety Committee, Winthrop University 2003-2005, 2018-2019  
Chair 2003-2005  
Honors Committee, Winthrop University 2002-2005, 2006-2008  
Cultural Events Committee, Winthrop University 2000-2002  
Member, Gerontology Committee, Winthrop University 2001-2002



#### College (CBA) Committees – Winthrop University

Chair, Strategic Planning Advisory Committee, 2012-2019

BS BA Revision Committee, 2011-2013

Member, Leadership Speaker Series, 2010-2018

Chair 2012-2018

Member, Post-Tenure Review Committee, 2008, 2009, 2013

Assessment Committee 2007-2019: Assessment Responsibility - Ethics

Curriculum Committee, 2006-2008

Core Committee, College of Business Administration 2001-2004; 2006-2009

Petitions Committee, College of Business Administration 2002-2005, 2011-2013

Health and Happiness Committee, College of Business Administration 1999-2004

Chair 2000-2001

Mission and Objectives Committee, College of Business Administration 1999-2004

Student Committee, College of Business Administration 2003-2004

#### Departmental Committees – University of Florida

Chair, MHA Curriculum Revision Committee – 2019

Member, Faculty Search Committee - 2019

#### Departmental Committees – Management and Marketing

Member, Search Committee, Department of Accounting, Finance, & Economics 2013  
(two searches)

Member, Search Committee, Department of Accounting, Finance, & Economics 2008

Chair, Search Committee, Department of Management and Marketing 2004

Member, Search Committee, Department of Management and Marketing, 2005, 2006

Chair, Search Committee, Department of Management and Marketing 2002

Department Representative to the CBA Petitions Committee 2003-2005, 2011-2013

#### **AWARDS; HONORS; AND RECOGNITIONS:**

Emerging Professional Award – Ph.D., HPA-APG, Penn State University, 2009

Presidential Citation, Winthrop University 2009 – AUPHA Certification

Presidential Citation, Winthrop University 2009 – Assessment Efforts

Certificate of Appreciation, Alpha Kappa Psi, Iota Chapter, 2005

Wachovia Excellence in Teaching Award, College of Business Administration 2008

Presidential Citation – Community Service Award, Winthrop University 2008

Who's Who in the World, 2006, 2007

Who's Who in Medicine, 2006

Who's Who in America, 2005, 2006

Certificate of Appreciation, Alpha Kappa Psi, Iota Chapter, 2005

Service Award for Combining Service and Learning, Winthrop University, 2003

Who's Who in Business Higher Education, 2003, 2004, 2005

Who's Who in America Teachers, 2002, 2003, 2004

Outstanding Junior Professor, Winthrop University 2002

Winthrop University Service-learning Council, Service Award for Combining Service & Learning, 2002-2003

The Golden Quill Award, The Winthrop University Writing Center 2000-2001

Nominated for Outstanding Graduate Teaching Assistant 1994

Air Force Commendation Medal 1983, 1986, 1989

Air Force Good Conduct Medal 1985, 1988  
Distinguished Honor Graduate, NCO Leadership School, 1988  
Certificate of Merit - Outstanding Performer, Headquarters, Strategic Air Command - Staff Assist  
Visit 1988  
Dean's List - Term IV, University of Maryland - Asian Division 1986  
Noncommissioned Officer of the Quarter, Yokota AB 1984  
Air Training Command Certificate of Recognition for Superior Performance 1983  
Airman of the Year, USAF Clinic Goodfellow 1982  
Airman of the Quarter, 3480th Technical Training Wing 1982  
Distinguished Honor Graduate, Veterinary Specialist Course, Fort Sam Houston 1982  
Honor Graduate, Basic Military and Academic Training 1982

## **COMMUNITY SERVICE**

Veterans Advisory Council, Hospice and Community Care 2013-2015  
Coast Guard Academy Parents Association, Executive Committee 2011-2014  
Catawba Care Coalition Community Grant Advisory Board – 2011-2013  
Ronald McDonald House of Charlotte, Board of Directors 2006-2007  
School Improvement Council, *Rawlinson Road Middle School*, 2005-2006  
Chair – 2006, 2007  
Search Committee for new Principal, *Rawlinson Road Middle School*, 2006  
Charlotte Ronald McDonald House Steering Committee 2004-2006  
Chair, Operations Committee  
Member, Board Nominating Committee, 2006  
Mission Council, Epiphany Lutheran Church 2001-2004  
Team Leader, 2003-2004  
Interfaith Hospitality Network of York County, Host and Cook 2001-2003  
The Homework Doctor, *Richmond Drive Elementary School*, Rock Hill, SC 2002  
Assistant Coach, Dixie Little League, Rock Hill, SC 2002, 2003, 2004  
School Improvement Council, *Richmond Drive Elementary School*, Rock Hill, SC 2000-2003  
Chair 2000-2001  
Member, Board of Directors, *The Kidney Foundation of Central Pennsylvania*  
Chair, Personnel Committee 1995-1999  
Member, Board of Directors, Grace Lutheran Dayschool, 1996-1998  
Parent Voice, *State InterAgency Coordinating Council (SICC)* 1997-1998  
Representative, *Local InterAgency Coordinating Council (LICC)* 1997-1998  
Assistant Coach, State College Little League 1998  
Coach, USAF Hospital Plattsburgh Women's Volleyball Team 1988  
Coach, USAF Hospital Yokota Women's Softball Team 1985, 1986  
Big Brother of San Angelo, Texas 1982-1983