**Magali M. Jorand-Fletcher, M.P.H.**

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**Skills**

* Fluent in English & French
* SPSS
* Qualtrics
* Project management
* Strong interpersonal skills
* SAS
* REDCap
* Survey methodology
* GLIMMPSE (power/sample size calculation)
* Psychometric testing

**Education**

 **M.P.H**, **Social and Behavioral Science,** 2009

University of Florida, Gainesville, FL

 **B.S., Psychology,** 2005

 University of Florida, Gainesville, FL

 Cum Laude

 **B.A.,** **Anthropology,** 2005

 University of Florida, Gainesville, FL

 Cum Laude

**Work Experience**

**Research Coordinator III**

December 2019 – Present

*The Pediatric Research Hub (PoRCH), College of Medicine, University of Florida*

 Data manager and study coordinator for a 5 year, CDC funded grant on the surveillance and research of muscular dystrophy in the Southeastern United States. Results and databases from this multi-site project are expected to add to the knowledge base of the nine common types of muscular dystrophy and help guide clinical protocols for future treatment.

* Manages several active data use agreements (DUAs) between study sites and local entities.
* Coordinated and submitted IRBs and DUAs between the Veteran’s Affairs hospital, the Florida Department of Health, the Agency of Health Care Administration, and the University of Florida.
* Designed and manages a cloud-based tracking database used by data abstractors.
* Coordinates and contracts with external survey and printing vendors.
* Projected an MD STARnet survey budget.
* Requested, managed, and analyzed over 1.2 billion Florida Department of Health death and birth certificate records for the surveillance project.
* Quality checked, pooled, and securely transferred data of muscular dystrophy data to the CDC on a monthly basis.
* Requested, managed, and analyzed Florida inpatient, outpatient, and emergency department discharge data for the surveillance project.
* Conducts large-scale data quality checks and analyses using SPSS.

**Research Coordinator III**

January 2014 – December 2019

*Institute for Child Health Policy, College of Medicine. Texas External Quality Review Organization (EQRO), University of Florida*

 Lead survey research coordinator for all Medicaid and Children’s Health Insurance Program (CHIP) member surveys (CAHPS, Dental CAHPS, ECHO, etc...) for the Texas EQRO contract. The results from these high-impact large-scale surveys are used by state legislators, health plans, Medicaid/CHIP members, and other stakeholders to inform and help guide various health-related experience of care decisions, and ultimately improve health outcomes.

* Total contractual funding since CY 2014 = $8,651,746.
* Designs study proposals, methods, and population-specific survey tools to measure experience of care in the Medicaid and CHIP population.
* Collaborates frequently with faculty and stakeholders to help generate practical and focused research questions.
* Coordinates and contracts with external survey and printing vendors.
* Projected five year survey budgets for the State of Texas.
* Trains, mentors, and supervises student assistants and incoming research coordinators in survey coordination processes.
* Produces and updates process guides to standardize and document program procedures.
* Developed strong oral and written communication skills when translating complex survey results into useful technical reports and appendices for Children’s Medical Services (CMS) and Texas Health and Human Services.
* Created 30+ technical reports summarizing survey results since 2014
* Oversaw the implementation of FISMA-compliant data collection protocols for the survey work.
* Conducts large-scale data quality checks and analyses using SPSS.
* Sampled over 371,072 Medicaid and CHIP members and analyzed, interpreted, and reported on data for 38,634 surveys in 2018.
* Completed UF Supervisory Challenge Certification.

**Graduate Research Assistant and Intern**

July 2007 – November 2008

*Institute for Child Health Policy, College of Medicine, Department of Epidemiology and Health Policy Research, University of Florida*

Assisted senior faculty on a project investigating parent-intervention effects on child risk behaviors using CMA software (Comprehensive Meta-Analysis). Conducted a literature review on relevant topics. Entered and coded demographic, program, and effect sizes reported in the literature.

* Developed a dataset and codebook used in a systematic review.
* Managed a meta-analysis database.
* Aided in the creation, administration, and analysis of a pilot survey of risk behaviors on Gainesville emerging adults.
* Planned and conducted focus groups.
* Coordinated with external faculty for survey development.
* Supported faculty and students in various research needs.

**Psychological Assistant** April 2005 – December 2006

 *Clinical Psychology Associates of North Central Florida*

 Conducted psychological and neuropsychological test administration and scoring, neuropsychological test batteries in clinical and forensic settings, child, adolescent, and adult IQ testing, personality assessments, report writing, database processing and data management for the Employee Assistance Program (EAP) for the City of Gainesville.

 Worked closely with psychologists in determining what tests to administer, traveled to correctional facilities for tests administrations, researched best test practices for forensic cases. A detailed list of all psychological and neuropsychological tests administered can be provided upon request.

* Developed strong interpersonal skills.
* Administered psychometric tests in challenging environments.
* Summarized patient intake documentation for the psychologists.
* Conducted literature reviews on psychological/neuropsychological testing.
* Summarized and reported on EAP usage for the City of Gainesville.
* Aided in forensic investigations related to worker’s compensation, civil lawsuits, and criminal cases.
* Created process guides and crosswalks for various psychometric tests.

**Teaching Experience**

 August 2008 – December 2012

 *University of Florida, College of Public and Health Professions*

 **Graduate Teaching Assistant**

* Social & Behavioral Research Methods (2012)
* Health Communication (2011)
* Research Methods and Issues in Health Science (2011)
* Theoretical Foundations of Public Health (2011)
* Psychological, Social, and Behavioral Issues in Public Health (2010)
* Applied and Theoretical Perspectives in Health Communication (2010)
* Psychological, Social, and Behavioral Issues in Public Health (2008)

 **Guest lecturer**

Invited by faculty to create power point presentations, discussion workshops, in-class assignments, and engaging lectures for specific topics in high-level graduate classes, often relating to difficult or sensitive subjects.

* Civil rights, human rights and health outcomes
* Process evaluation and implementation in health programming
* Survey Methods: bias, error, validity, and reliability
* Measurement Scales used in surveys

**Licenses, Certification, Memberships and Training**

* HIPAA 101 Medical Privacy Rule Training
* CITI- Human Subjects Research Ethics Certification
* Power and Sample Size for Multilevel and Longitudinal Study Designs Certification
* Human Participant Protections Education for Research Teams Training

**Accomplishments**

* Charlotte M. Liberty Scholarship, 2011
* Spirit of Social and Behavioral Sciences Award, 2009
* Phi Beta Kappa Honor Society, 2005
* Golden Key International Honor Society, 2005
* Award of Excellence in Writing in Psychology, 2005
* University of Florida Dean’s List, Fall/Spring 2004, Summer 2003
* The National Dean’s List, 2002
* National Society of Collegiate Scholars, 2002
* Alfred I. duPont Scholarship,2003