JOSHUA RANDALL PULLO, PHARM.D.

Work: (407)482-8194

jpullo@cop.ufl.edu

Cell: (904)866-1292

SUMMARY

A pharmacy manager possessing strong leadership, communication, and patient care skills. Outstanding achievements in community practice with proven, positive, and defined outcomes. Teaching, training, and team-development experience with a strong aptitude in patient care and outcomes. A dedicated and dependable professional who motivates others, is adaptable to change, and builds teams that people want to be a part of.

EDUCATION

Pharm.D., with Honors, University of Florida, Gainesville, FL

LICENSING

Florida State Board of Pharmacy- PS46212, 2010 Consultant Pharmacy license- PU7681, 2015

PROFESSIONAL EXPERIENCE

CVS/CAREMARK, Orlando, FL

Pharmacy Manager

Achieve company focused pharmacy metrics in sales and service, while driving genuine patient care, training/developing pharmacy technicians, and building a profitable business.

- Lead pharmacy team to achieve Target's goals and mission through outstanding service, achievement of pharmacy metrics, and implementation of company initiatives.
- Daily activities include: Overseeing prescription processing, ensuring staffing and training of pharmacy team member, maintain minimal risk through execution of company best practices.
- Pharmacy District Resource: Act as a resource and leader to other district stores to drive pharmacy metrics, communicate new roll outs and process changes, and maintain quality and efficiency standards.
- Field Implementation Team: Travel to stores within US to implement new pharmacy operating system, teach/train/develop teams to be successful in new workflow and guest-driven culture, establish positive and motivational environments.
- APPE coordinator: Act as a liaison between pharmacy schools and Target stores to place APPE students on rotation.
- Student recruiter: Assist in career days at multiple pharmacy schools, assess talent and interview potential candidates for intern and pharmacist positions.
- Specialty Pharmacy Pilot: Roll out new specialty program to area stores, build relationships with provider offices to establish Target as the preferred specialty pharmacy

WALGREENS, Jacksonville, FL

Pharmacy Intern

Activities include reviewing, processing, and filling prescriptions accurately, assisting patients with medication questions, insurance problems, and healthcare related issues, receiving phone prescriptions from physicians and transferring to other pharmacies

2007-2008

2008 – present

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SHANDS, Jacksonville, FL

Pharmacy Intern

Activities include participating in weekly discussions for numerous topics including pathophysiology, pharmacotherapy and research, rotating through various departments in hospital and partnering with physicians and pharmacist to learn and develop, staffing weekends as a technician to meet hospital needs.

WALMART, Jacksonville, FL

Pharmacy Technician

Activities include scanning, typing, and processing prescriptions, working with third parties to resolve insurance claims, filling prescriptions for pharmacist review, assisting patients with questions, ringing out medications for patients.

CLINICAL TEACHING EXPERIENCE

2012 - Present

Preceptor, Community Pharmacy Practice Experience CVS Health

DIDACTIC TEACHING EXPERIENCE

University of Florida College of Pharmacy

2019 - Present	Geriatric Drug Use Elective (PHA 5618) – 2 credit hours Course Co-coordinator
2016 – Present credit hours	Patient Care 6: Skin and Musculoskeletal Disorders (PHA 5788C) - 2
	Lecturer - Treatment of Skin Cancer (1 hour) Lecturer – Treatment of Topical Fungal Infections (1 hour)
2017 – Present	Patient Care 1: Intro xxx (PHA xxxx) - x credit hours Lecturer – Self Care of Allergic Rhinitis (1 hour) Lecturer – Self Care of Cold and Flu (1 hour)
2017 – Present	Drug Delivery Systems (PHA 5176) - x credit hours Teaching Partner?
2015 - Present	Professional Practice Skills Lab 1 (PHA 5161L) - 1 credit hours Teaching Partner Lecturer- Patient Interviewing
2015 - Present	Professional Practice Skills Lab 2 (PHA 5162L) - 1 credit hours Teaching Partner Lecturer- Cold, Cough, & Allergy Products Lecturer- GI Products
2017 – Present	Professional Practice Skills Lab 5 (PHA 5165L) - 1 credit hours Lecturer- Review of the Florida Law Lecturer- Interviewing Skills

2004-2006

	Lecturer- Principles of Pharmacy Management
2015 – Present	Pharmacy Practice Management (PHA 5222) – 2 credit hours Lecturer (2017) Co-coordinator (2018-Present Lecturer – Advanced Leadership/ Management Lecturer- Staff Training & Development
2014- 2016	Pharmacotherapy IV (PHA 5787) - 3 credit hours Faculty Expert – Self Care Main Case
2014- 2016	Pharmacotherapy V (PHA 5787) - 3 credit hours Faculty Expert – Self Care Main Case

DIDACTIC TEACHING EXPERIENCE (continued)

2015 – 2017 **Pharmacotherapy VI (PHA 5788)** - 2 credit hours Faculty Expert – Osteoporosis Faculty Expert – Allergic Rhinitis Faculty Expert – Treatment of Alzheimer's Faculty Expert – Treatment of Asthma

PRESENTATIONS

- "Rockstar interviewing: 101", University of Florida, November 2014
- · Immunization Training, University of Florida College of Pharmacy, November 2013
- "Acing the APHA patient counseling competition", presented to students at the University of Florida College of Pharmacy live and through online video, July 2013

HONORS/AWARDS

- Target LEAD Candidate, 2013
- Number one pharmacy in immunizations D313, 2012-2014
- Highest Script comp, 2011
- · 3rd Runner-up National Patient Counseling Competition, 2009
- University of Florida College of Pharmacy Deans List, 2006-2010
- Target Leadership Scholarship, 2008-2010

ACADEMIC AFFILIATIONS

- LECOM University 2011-present
- University of Florida 2013- Present

VOLUNTEER

- Medical Mission to Yucatan, University of Florida, 2015 •
- •
- UCF Knights Clinic, University of Florida 2014 Spring Literacy Carnival, University of Florida 2011-present •
- Feeding Children Everywhere, Bank of America 2013 •
- Ronal McDonald House, Target 2013 .
- First Harvest Food Bank, Target 2012 .